

Health Scrutiny Committee

Meeting to be held on Tuesday, 28 February 2017

Electoral Division affected: (All Divisions);
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Healthwatch Lancashire - Annual Review

(Appendices A, B and C refer)

Contact for further information:

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Executive Summary

Sheralee Turner-Birchall, Chief Executive of Healthwatch Lancashire will provide the Committee with a presentation on the work Healthwatch Lancashire has carried out since April 2016.

Appendix A - Healthwatch Lancashire's statutory responsibilities.

Appendix B - copy of Healthwatch Lancashire's Annual Report for 2015/16.

Appendix C - copy of the presentation to be delivered at the meeting (subject to any amendments between publication of the agenda and the meeting taking place).

Recommendation

The Health Scrutiny Committee is asked to note and comment on the presentation.

Background and Advice

Healthwatch Lancashire is the public voice on health and social care in Lancashire, ensuring that their views are listened to by those who manage and run local health and social care providers, report concerns to the health regulator – the Care Quality Commission (CQC) and feed intelligence on a national level to Healthwatch England.

The Committee will recall that it last received an update from Healthwatch Lancashire at its meeting in November 2015, from the then Chief Executive, Gill Brown and that members were encouraged to raise issues of concern with Healthwatch Lancashire either as a Committee or on an individual basis.

For information of the Committee, Healthwatch Lancashire produces reports on:

1. Enter and View;
2. Patient Engagement Days; and
3. Community Engagement Feedback.

In addition to the those reports, Healthwatch Lancashire also publishes its annual report as well as strategic plans, case studies, quarterly newsletters and activity updates. All this information is available from Healthwatch Lancashire's website at: <http://healthwatchlancashire.co.uk>.

Healthwatch Lancashire's statutory responsibilities are set out at appendix A. An extract of the Committee's terms of reference which relate to the Committee's ability to work with Healthwatch Lancashire (whilst retaining its independence) and vice versa is set out below (paragraphs 8, 15 and 16):

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8. In reviewing any matter relating to the planning, provision and operation of the health service in the area, to invite interested parties to comment on the matter and take account of relevant information available, particularly that provided by the Local Healthwatch.
15. To draw up a forward programme of health scrutiny in consultation with other local authorities, NHS partners, the Local Healthwatch and other key stakeholders.
16. To acknowledge within 20 working days to referrals on relevant matters from the Local Healthwatch or Local Healthwatch contractor, and to keep the referrer informed of any action taken in relation to the matter.

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It is worth noting that Healthwatch Lancashire will be producing their own workplan for 2017/18. The latest Healthwatch Lancashire annual report for 2015/16 is set out at appendix B. The annual report for 2016/17 will be published in June 2017.

Consultations

N/A

Implications:

This item has the following implications, as indicated:

Risk management

There are no significant risk implications contained in this report.

Local Government (Access to Information) Act 1985

List of Background Papers

Paper	Date	Contact/Tel
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N/A

Reason for inclusion in Part II, if appropriate - N/A